

Michael Mitchell | LINKEDIN

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LOCATION: 507 Broad Street Lake Geneva WI, 53147

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EXECUTIVE SUMMARY: Proficient in SQL and a subject matter expert in DAX functions, I excel at creating intricate DAX queries, measures, and variables for Power BI analytics development. My skills extend to efficiently managing ETL processes, extracting and transforming data to build insightful dashboards, and integrating data with various ERP systems. I am adept at navigating the complexities of data to provide clear, actionable insights, making me an invaluable asset for any organization aiming to leverage their data for strategic decision-making.

POWER BI DATA related TRAINING:

- DA-100: Analyzing Data with Microsoft Power BI | completed.
- POWER BI DATA MODELING WITH DAX | completed.
- AZ-900: Microsoft Azure Fundamentals | completed.
- SAP 4/HANA | completed.

EXPERIENCE

Follett Higher Education Project:

10 /01/ /2023 – 12/15 2023

In this recent project with Follett, I was responsible for automating their external sales reporting using Power BI. I built a fully automated operational and sales dashboard from scratch. A key part of my work was developing complex analytical queries using DAX, enhancing the detail and adaptability of the sales transaction analysis. I created the project data model to effectively handle these complex queries, and created external reports based on business requirements document specifications.

DIVERSANT STAFFING, LLC

Chicago, IL

08 //2022 – 01/ 2023

Power BI Developer/ Analyst

- ABOVE is for Optum AND Abbott ARDx contract projects.
- Developed refined, KPIs, metrics, and business unit measures. Interviewed IT business unit leaders, project managers, data analyst, and midlevel management to gain insights of qualitative data needs.
- Began process to uncover historical data sources and data connections for Finance, HR, IT. Create dashboard for IT satisfaction NPS.
- Review and stage in Power BI datasets for SAP/ERP business units, product groups, for use with common data model within Power BI Service.
- Developed queries within Power BI service to retrieve data from SQL warehouse repositories and transfer tables and columns into Power BI data model with existing Power BI service platform and embedded dashboards.
- Developed image and functionality of toggle binary switch as single-page navigation within operational dashboard so data consumers can easily switch views, from active providers, to, inactive providers, or all selected providers, using in-page navigation from Power BI developer interface.
- Established use of Power BI service connectors, and use of Azure Database PostgreSQL for query connections and extraction of tables from repository SQL databases for development of dashboards in Power BI service model.
- Utilized VMware Horizon Client "SecureID" to connect SQL servers and establish dataflows directly into Power BI developer space and service platform.
- Extract-Transfer-Load database tables from SQL servers into previously established Power BI data models.
- Worked within data warehouse environment.

LUMEN

Denver, CO

06//15/2021 – 07/ 01/2022

Data Analyst – IT/Power BI Operational Dashboard Creator

- Data Analyst - IT | Power BI Operational Dashboard Creator | Contract Work
- Part of IT Development TEAM; establishing new database management software for Lumen's point-of-presence electronic network equipment located in multi-tenant buildings throughout North America.

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- Created API forms to integrate with Oracle 19c database, SQL database, Power Query, and Power BI.
- Established Power BI Dashboard to interface with data warehouse for performance reports used by stakeholders.
- Managed over 20,000 emails via connection to MS Exchange database and created Power BI dashboard for daily use of exchange emails, critical to the success of project.
- Access database administrator created new database, tables, forms, queries, used at desktop level.
- Developed source-of-truth tracker of inventory and KPI data, with trendline forecasting, used descriptive, diagnostic analysis to render quantifiable KPIs to published reports.
- Installed MySQL server, on desktop, to help automate email response based on triggers.
- Worked within data warehouse environment.

WALGREENS BOOTS ALLIANCE

Deerfield, IL

10/15/2014 – 08/15/2020

Data Analyst IT Telecommunications Network Services/ Used Power Query/Power BI

- Worked within data warehouse environment, utilized Power Query / Power BI for extract-transfer-load, managed large data files, for ad-hoc Data Analysis and historical, qualitative, descriptive, diagnostic analysis, used for BI common data models relied on by project stakeholders.
- Modeled data tables within Power BI models, dynamic reporting for services 8200 store site locations. Established source-of-truth document data used reports used for department fiscal budgets.
- Created complicated queries, for dashboards, Excel PivotTables, and Excel Charts with KPI from data warehouse relied on to make decisions for eliminating inventory to achieve optimal targeted cost savings and service performance.
- Selected Projects:
- Rite Aid Project: Transitioned 20,000 legacy lines to Walgreens and optimized services for ~2,000 sites to merge newly acquired company's telecom inventory into same network's telecom infrastructure. Managed data analytics and reviewed planned changes to phone services for VOIP in process, eliminating 3,200 legacy services and accomplishing \$1.2M savings FY19.
- Phone Vendor Switch: Excel Pivot Tables, Power BI Reports established tracked 30,000 services deployment change of local vendor from prior local exchange carrier from MetTel to Granite, improving service quality and dependability. Partnered with telecom service delivery team, coordinated with vendor switching phone lines, and lined up timing.

TIERONE TECHNOLOGY MANAGEMENT GROUP INC.

Wheaton, IL

05/15/2011 – 09/15/2014

Technology Consultant & Business Owner

- Established and managed profitable business selling telephone system hardware and telecommunication services to small business owners, assisting with technical deployment of new telecommunication services and hardware.

TIERONE TECHNOLOGY MANAGEMENT GROUP INC.

Wheaton, IL

07/15/2001 – 09/15/2010

Business Owner

- Built professional relationships with small business owners in need of telecommunication technical expertise to replace their legacy phone system, upgrade inside wiring and LAN infrastructure, and assist with technology transformations. Grew team from 0 to 20 employees: 4 salespeople, 1 operation, 3 administrative, 11 part time programmers, recruits from high school and college.

EDUCATION

Organizational Leadership | Aurora University | Aurora, IL | 2011 – 2014

Micro train | Power BI | Azure | Data Base Design | Chicago, IL | 2021- 2022 | completed.